

ENGLISH: ARABIC**Dialogue****Domain:** Social Services**Gender of English speaker:** Female**Gender of LOTE speaker:** Female**Scenario:**

This dialogue takes place over the phone between a mother and Centrelink Social Worker, Melinda. Melinda wants to discuss the son's application for Youth Allowance. The son has told Melinda that he cannot live with his Mum and is applying for the Living Away from Home Allowance because of conflict in the home.

The dialogue begins now:

No.	Speakers	Segments	Words
1	ENGLISH	Hello, my name is Melinda, I'm a social worker at Centrelink. Do you have a minute to talk about your son?	21
2	ARABIC	كنت على وشك الذهاب إلى السوبرماركت لكنني أستطيع أن أنتظر. هل حصل شيء لابني؟	
Translation		I was just about to go to the supermarket but it can wait. Has something happened to my son?	19
3	ENGLISH	Everything is fine. Your son has applied for Youth Allowance and I need to speak to you about his circumstances. He said that you had an argument and you told him to leave the house.	35
4	ARABIC	نعم، حصلت مشادة كلامية بيننا وقلت له إنه طالما هو يسكن في بيتي عليه أن يحسن سلوكه وأن يتوقف عن رؤية بعض أصدقائه. سمعت أنهم متورطون في المخدرات.	
Translation		Yes, we had an argument and I told him that while he is living under my roof he has to behave and stop seeing some of his friends. I heard they are involved with drugs.	35
5	ENGLISH	Well, your son told me a slightly different story. He said that he wasn't allowed to return home, so I was considering granting him Youth Allowance at the Living Away from Home rate.	33
6	ARABIC	فقط إذا لم يحسن سلوكه! أنا لوحدي مع طفلين آخرين علي الاعتناء بهما. الحياة صعبة الآن لكنّ بابي مفتوح دائماً. كل ما أريده هو أن يكون بأمان.	
Translation		Only if he doesn't behave! I'm on my own and with another 2 children to look after. Life's tough right now but my door is always open. I just want him to be safe.	34
7	ENGLISH	It sounds like it's been hard for you bringing up 3 children on your own. Would you like to come into the office to discuss a few options on how we could help you?	34
8	ARABIC	ليس لدي الوقت للذهاب إلى المكتب. أعمل بضع ساعات كل يوم ثم عليّ أن أجلب أطفالي من المدرسة.	
Translation		I don't have time to go to the office. I work a few hours every day and then I have to pick up my children from school.	27
9	ENGLISH	How about over the phone? I can refer you to some services, like mediation, parent support groups and community	20

		organisations.	
10	ARABIC	حسناً، يمكننا أن نحدد موعداً لبعء يوم الغء بعء أن أجلب الأطفال من المدرسة.	
Translation		OK, we can make an appointment for the day after tomorrow after I pick up the kids from school.	19
11	ENGLISH	How does 3.30 sound?	5
12	ARABIC	3.30 مناسب. هذا يعطيني الوقت لأحضّر وجبة طعام خفيفة للأطفال؛ إذ يكونون دائماً جائعين عندما يصلون إلى البيت!	
Translation		3:30 is OK. That gives me time to make a snack for the kids; they are always starving when they get home!	23

End of Dialogue**Dialogue - Word Count**

Language	Total number of words	Number of segments with 20 or less words	Number of segments with 21-35 words	Number of segments with less than 10 words
ENGLISH	148	2	4	1
ARABIC	157	2	4	0
Total	305	4	8	1