

VIDEO REMOTE INTERPRETING IN POST-COVID HEALTHCARE

Are you working in Australian healthcare settings? Would you like to share how you have been using or providing video remote interpreting service for patients from linguistically and culturally diverse backgrounds? We'd like to hear your voice!

What is this research project about?

Video remote interpreting in healthcare refers to **accessing language interpreters via video to help with the communication between doctors and patients** from diverse linguistic and cultural backgrounds.

This research project aims at exploring the uses and perceptions of video remote interpreting by doctors, interpreters and language service managers.

Federation University Human Research Ethics Committee Approval No. 2023-146

Survey links



For health professionals (doctors, nurses, allied health, etc.):

https://federation.syd1.qualtrics.com/jfe/form/SV_9BjoNUhqA83nt9Y



For language service managers or coordinators:

https://federation.syd1.qualtrics.com/jfe/form/SV_bsbMMwWwnwPhECa



For health interpreters:

https://federation.syd1.qualtrics.com/jfe/form/SV_dhAGykBp11Ri4Si

What you should know?

Participant Requirement

- Aged 18+
- Work as either a **health professional, an interpreter, or a language service manager** or coordinator
- Have **experience with video remote interpreting** in Australian healthcare settings

About the Survey

- Takes about **20 minutes** to complete the survey
- Interpreters can receive **10 PD (Professional Development) points** as approved by NAATI by completing the survey. Please take screenshot of completion as evidence.
- This research study will help us better understand the challenges with video remote interpreting service in healthcare and devise strategies facilitating its use.

More Information

- Click and review **Plain Language Statement** before completing
- Submission of survey response implies consent for participating

